



TERMS & CONDITIONS



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CONSULTATION AND QUOTES

1. Consultations are free but by appointment only.
2. Your estimate is valid for 12 weeks from the date it is sent to you. If you choose to book after this time there may be a need to prepare a fresh estimate. This is a guide price as you may make changes and tweaks closer to the wedding day.
3. Mock bouquets can be made if required but will be made to the same standard as the real bouquet and using best available materials. As such they will be charged at the quoted price and must be paid for in advance.

BOOKINGS AND PAYMENTS

1. When a wedding date is booked a £200 deposit is required. The £200 deposit is subtracted from your final wedding bill
2. If, for any reason you decide to cancel your wedding this deposit is non - refundable. If you decide to postpone your wedding we will hold your deposit until your wedding goes ahead.
3. At the time of booking both parties will be bound by these terms and conditions.
4. Full payment of the price quoted will be required 5 weeks before your wedding date. Payment is accepted by direct payment via bank transfer. Cash or cheque. Cheques are payable to Mrs Emma Holmes. BACS is preferred.
5. The cost of your wedding flowers can be spread over the months leading up to your wedding date, please ask for details.

DETAILS AND AMENDMENTS

1. Your initial estimate will normally be provided in writing, by email.
2. If you wish to make any alterations to the wedding flowers we have discussed, these can only be accepted in writing or via email . Please understand that we are working on a number of weddings each month and written requests ensure no mistakes or misunderstanding occurs when it comes to your final list of flower requirements.
3. Only the bride and groom may make any amendments to the flower order. If you have a family wishing to choose their corsage colours for example this will have to be communicated to us through the bride or groom in writing, in person or via email.
4. We suggest the final details of the wedding flowers should be made no later than 5 weeks prior to the wedding date, before the balance is settled.
5. Upon receipt of the final invoice for payment we will send a final copy of the order. We will ask you to check this carefully, sign and return one copy to us as confirmation that the order is correct. Please note that no amendments however slight after this date will be possible.

DELIVERY AND SET UP

1. We will not be held responsible for any injuries or damages sustained as a result of broken glass, materials or dyes that may be used to colour the water for you. Liability is limited to the supply of goods only. No responsibility will be accepted for any consequential loss.
2. Collection of hired items will be charged for within delivery costs unless stated otherwise.
3. Deliveries are charged at 45p per mile. Where set up and collection from the venue is required this will be charged at an agreed rate per hour.
4. Liability insurances are available at on request.
5. You are welcome to take any flowers away after the wedding but only those containers which were sold to you and not hired to you.

CANCELLATIONS AND REFUNDS

1. If you cancel your wedding flowers no less than 3 weeks before the delivery date then we will keep your non-refundable deposit to cover consultation and administrative costs.
2. Cancellations within 3 weeks prior to the delivery date, when the full minimum payment will have been made, will be subject to only 50% being refunded minus the £200 non-refundable deposit
3. There will be no refunds for cancellations within 14 days of the wedding date.

ADDITIONAL TERMS AND INFORMATION

1. Fresh flowers are a living product and are dependent on weather conditions, stringent quality checks, and influences beyond our control. On exceptionally rare occasions we may have to substitute a specific flower. If this happens we reserve the right to source a similar flower, and we hope that you trust our judgement to make any necessary substitutions and know that it is in your best interests for us to do so.
2. Any mock bouquets made for you, along with any designs, sketches and photographs of our work we allow you to view and/or take away with you are subject to copyright laws (The Copyright, Designs and Patents Act 1988) and therefore you are not permitted to show them to, or allow them to be copied or used by any other florist or floral designer without the express consent of Brompton Buds.
3. Please note that we may also use any photos we acquire whether taken by ourselves or others on our portfolio, website, Twitter, Facebook page, blog or any other of our social media platforms .
4. As flowers are purchased through the Dutch flower auctions in Holland with the exit of Britain from the European Union and the fluctuation of the Euro against the pound we reserve the right to increase the cost of the order should this change significantly.



